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# SKAT Rider Questionnaire

Western Washington University. Office of Survey Research

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Dear SKAT Rider:

Please help us by completing this important questionnaire. We need to know more about who rides this route and what your transportation needs are.

This survey is only valid if nearly everyone completes it. You are unique, and we need to hear from you. Questionnaires are anonymous.

For most questions, please circle the number next to the best answer.

Please deposit the completed survey in the box by the door on your way out. Thanks!

SKAT appreciates your assistance. Please keep the pen as a token of our appreciation.

Sincerely,

Jim Lair, executive Director  
Skagit Transit

1. Where do you live? (Please mark the answer that comes closest.)

1. Island County
2. In or close to La Conner
3. In or close to Anacortes
4. In or close to Mount Vernon/Sedro Woolley
5. Whatcom County
6. Other

2. How did you get to the place where you caught this bus today?

1. Walked or bicycled
2. Private vehicle
3. Taxi
4. Other SKAT Bus
5. Other bus such as Greyhound
6. Airporter Shuttle
7. Other (please specify: \_\_\_\_\_)

3. When you get off this bus, which of the following best describes your plans:

1. Spend some time in the area, then return. --> **SKIP TO QUESTION 6, NEXT PAGE**
2. Connect to other transportation and travel further. --> **CONTINUE WITH QUESTION 4**

4. Which of the following types of transportation will you be taking:

1. Private vehicle
2. Taxi
3. Other SKAT Bus
4. Other bus such as Greyhound
5. Burlington Regency Limousine Service
6. Airporter Shuttle
7. Train
8. Other (please specify: \_\_\_\_\_)

5. Which of the following is closest to your destination:

1. Points North (Bellingham, etc.)
2. Points East (Cascades, etc.)
3. Points West or Southwest (Ferries, San Juans, Island County)
4. Points between Skagit County and Seattle
5. Seattle-Tacoma (SeaTac) Airport
6. Points farther South than SeaTac

6. If this SKAT bus had not been available, how would you have made this trip today?

1. Walked or bicycled
2. Private vehicle
3. Taxi
4. Other bus such as Greyhound
5. Burlington Regency Limousine Service
6. Airporter Shuttle
7. Other (please specify: \_\_\_\_\_)
8. Would not have made this trip.

7. During the past six months, how often have you made the trip you are making today, using each form of transportation listed below?

	<u>never</u>	<u>1-2 times</u>	<u>3-5 times</u>	<u>1-3/ month</u>	<u>1-3/week</u>	<u>daily</u>
a. Walking or bicycling	1	2	3	4	5	6
b. Private vehicle	1	2	3	4	5	6
c. Taxi	1	2	3	4	5	6
d. This SKAT Bus	1	2	3	4	5	6
e. Other bus, such as Greyhound	1	2	3	4	5	6
f. Burlington Regency Limo	1	2	3	4	5	6
g. Airporter Shuttle	1	2	3	4	5	6
h. Other	1	2	3	4	5	6

8. These days, how often do you usually make this trip?

1. 1/month or less      2. 2-3/month      3. 1/week      4. 2-3/week      5. daily

9. This bus line opened in July, 1995. Before that time, how often did you use each form of transportation listed below to make the trip between Anacortes and Mount Vernon?

	<u>Usually</u>	<u>Sometimes</u>	<u>Never</u>	<u>Did not live here then</u>
a. Walking or bicycling	1	2	3	4
b. Private vehicle	1	2	3	4
c. Taxi	1	2	3	4
d. Other bus, such as Greyhound	1	2	3	4
e. Burlington Regency Limo	1	2	3	4
f. Airporter Shuttle	1	2	3	4
g. Other	1	2	3	4

10. How much does each of the following influence your decision to ride SKAT?

	<u>A lot</u>	<u>Somewhat</u>	<u>A little</u>	<u>Not at all</u>
a. Safety	1	2	3	4
b. Free fare	1	2	3	4
c. Convenience	1	2	3	4
d. Conserve energy	1	2	3	4
e. Don't have car/don't like to drive	1	2	3	4
f. Comfort	1	2	3	4
g. Only option available to me	1	2	3	4
h. Costs less than the options	1	2	3	4

i. Other important factor: \_\_\_\_\_

11. If SKAT required you to make a reservation in advance, how often would you ride this particular route?

1. Just as often as now    2. A little less often    3. Much less often    4. Never

12. In the past year, how often, if at all, have you taken each of the following to get to Seattle-Tacoma (SeaTac) Airport?

	<u>Never</u>	<u>1-2 times</u>	<u>3-5 times</u>	<u>6-10 times</u>	<u>11+ times</u>
a. Private vehicle	1	2	3	4	5
b. Taxi	1	2	3	4	5
c. Greyhound or other bus	1	2	3	4	5
d. Airporter Shuttle	1	2	3	4	5
e. Commuter airplane	1	2	3	4	5
f. Train	1	2	3	4	5

13. Have you heard of the Airporter Shuttle?

1. No --> **SKIP TO QUESTION 18**

2. Yes --> **CONTINUE WITH QUESTION 14**

14. Have you ever used the Airporter Shuttle van/bus?

1. No --> **SKIP TO QUESTION 18**

2. Yes --> **CONTINUE WITH QUESTION 15**

15. Have you ever used the Airporter Shuttle for each purpose below?

	<u>NO</u>	<u>YES</u>
a. To get to SeaTac Airport	1	2
b. To travel between Anacortes and Mount Vernon	1	2
c. To travel to Whatcom County	1	2

16. Have you ever ridden this SKAT bus route to meet the Airporter Shuttle and then taken the Shuttle to your destination?

1. No      2. Yes, once      3. Yes, occasionally      4. Yes, often

17. Before July, 1995, when this SKAT bus route was opened, were you aware that the Airporter Shuttle provided passenger service between Anacortes and Mount Vernon?

1. No      2. Yes

18. If SKAT were not available, would you take the Airporter Shuttle between Mount Vernon and Anacortes at a price of \$5 one way and \$9 round trip?

1. Yes, regularly      2. Yes, on rare occasions      3. No

*Finally, we need to know just a little about the people completing our survey, to help us interpret our results.*

19. Are there others in your party riding today who did not complete a questionnaire?

1. No      2. Yes (how many: \_\_\_\_\_ )

20. What is your age category?

1. below 18      2. 18-25      3. 26-30      4. 31-40      5. 41-60      6. 61+

21. What is your gender?

1. Male      2. Female

22. What is your annual before-tax income category?

1. under \$10,000      2. \$10-20,000      3. \$21=30,000      4. \$31-40,000      5. \$41,000+

*Thank you very much for completing this questionnaire. The information you have provided is very valuable to us.*

*If you wish, feel free to offer any suggestions you might have to improve SKAT service on the back of this page. Thanks.*